

RETURNS FOR CHROME WIRE SHELVING

THIS FORM IS FOR CHROME WIRE SHELVING AND CHROME WIRE ACCESSORIES ONLY.
ALL OTHER RETURNS WILL BE SUBJECT TO A 50% RESTOCKING FEE IF RETURNED TO ADDRESS BELOW. PLEASE CONTACT MICHELE RAMANAUSKAS AT Michele@shelving.com FOR ALL OTHER RETURNS
248-547-2400 OR 877-831-8885

ALL CLAIMS FOR SHORTAGE/DAMAGES MUST BE SUBMITTED WITHIN 15 DAYS FROM RECEIPT OF MERCHANDISE

Please tell us the reason for your return (check appropriate box)

- Incorrect merchandise received – List item(s) received vs. item(s) ordered below.
- Damaged/defective merchandise
- Customer ordered wrong item or amount of item
- Other (please explain): _____

Product Code	Description (Name)	Quantity

Order# _____
Name _____
Phone # _____

It is not necessary to call us for an authorization. Include this form and your packing list with the merchandise within 30 days. Please include the items(s) in its original packaging. If packaging is no longer available, please ship the item(s) back so they are well protected. Shipping will not be refunded and customers are responsible for return shipping. Once merchandise is received, a refund will be credited back to your original form of payment.

Please note that items returned after 30 days will be subject to a 10% restocking fee, items returned after 60 days will be subject to a 20% restocking fee. After 90 days it is at our discretion.

Please fill out the information above and return this form, the packing list, and your wire shelving to:

The Shelving Store
1444 E. 11 Mile Rd.
Madison Heights MI, 48071

*For our return terms and conditions please visit our website under Return Policy.
Contact our Customer Care team at 800-637-9508 if you have any questions (M-F 9 am – 5:30 pm EST)