

# RETURNS FOR CHROME WIRE SHELVING

**This form is only for chrome wire shelving and chrome wire accessories manufactured by Shelving, Inc.. Shelf liners and posts that have been cut to custom sizes, cannot be returned.**

ALL other items including Non-Shelving, Inc. brand wire shelving and Non-Shelving, Inc. brand wire shelving accessories that are returned to our Madison Heights warehouse will be subject to a 50% restocking fee.

Please contact our Customer Support team at [support@shelving.com](mailto:support@shelving.com) for all other returns.

Or call us at 248-547-2400 or 877-831-8885

**All claims for shortage/damages must be submitted within 15 days from receipt of merchandise**

Please tell us the reason for your return (check appropriate box)

- Incorrect merchandise received – List item(s) received vs. item(s) ordered below.
- Damaged/defective merchandise
- Customer ordered wrong item or amount of item
- Other (please explain): \_\_\_\_\_

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Product Code	Description (Name)	Quantity

**Order#** \_\_\_\_\_  
**Name** \_\_\_\_\_  
**Phone #** \_\_\_\_\_

It is not necessary to call us for an authorization. Include this form and your packing list with the merchandise within 30 days. Please include the items(s) in its original packaging. If packaging is no longer available, please ship the item(s) back so they are well protected. Shipping will not be refunded and customers are responsible for return shipping. Once merchandise is received, a refund will be credited back to your original form of payment within 3 to 5 business days.

Please note that items returned after 30 days will be subject to a 10% restocking fee, and items returned after 60 days will be subject to a 20% restocking fee. After 90 days it is at our discretion.

Please fill out the information above and return this form, the packing list, and your wire shelving to:

Shelving Inc.  
29275 Stephenson Highway  
Madison Heights MI, 48071

\*For our return terms and conditions please visit our website under Return Policy.  
Contact our Customer Support team at 248-547-2400 if you have any questions (M-F 9 am – 5:30 pm EST)